

B V O N O

Via Gattini, 1 – 75100 MATERA (MT) Italia  
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Mail: info@shopbvono.com

### RETURN FORM

Thank you for purchasing on SHOPBVONO.COM

By filling out the following return form, the Customer declares to have read and accepted the general conditions present on our Website at <https://www.shopbvono.com/it/approfondimenti/Resi-e-Rimborsi/30>. BVONO SRL offers the possibility to return the purchased item. We remind you that you have 14 days from the date of receipt of the products to make or to change at your expense the goods, which must arrive in compliance with the essential conditions of integrity of the product and the original packaging. To request the return, the Customer must send a communication to the email address info@shopbvono.com, indicating in the subject the word "Request for Return" and in the body of the mail indicating name, surname, order number, items to be returned and the desired compensation: change size, color change or refund. At the end of the Return Request procedure, a return code will be assigned which will identify the customer's return in the subsequent phases and which must be indicated on the return form and on the package. For any questions or clarifications please do not hesitate to contact our customer service by e-mail at info@shopbvono.com

### MY INFORMATION

NAME AND SURNAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
CITY \_\_\_\_\_ PROVINCE \_\_\_\_\_ CAP \_\_\_\_\_  
TEL. \_\_\_\_\_ CELL. \_\_\_\_\_  
E-MAIL \_\_\_\_\_ N. ORDER \_\_\_\_\_  
RETURN CODE \_\_\_\_\_  
IBAN CODE (purchases by bank transfer) \_\_\_\_\_  
BANK ACCOUNT in the name of \_\_\_\_\_

### I WISH

MAKE A SIZE, COLOR OR ARTICLE CHANGE:

BRAND \_\_\_\_\_ COD. ART. \_\_\_\_\_ TG. \_\_\_\_\_

HAVE A REFUND

REASON FOR REFUND: \_\_\_\_\_

### MAKE THE PACK

Remember to indicate the **return code** on the package and include a copy of your invoice in the package to be sent to: BUONO SRL - Via Gattini, 1 - 75100 MATERA (MT)

We recommend that you use the insured mail for your shipment.

Take note of the tracking number to make sure your package reaches our warehouses.

### TERMS

It is the customer's responsibility to choose a valid shipping option and bear the cost of returning the package. In case of change we will send the new item for free. We will not be held responsible for packages lost or damaged during transport. The customer undertakes to pay all customs fees for any exchange / return.

Signature